#### **Data Protection Statement**

We are pleased to welcome you on our website and would like to thank you for your interest in our company. Protection of your privacy when using our website is very important to us. Therefore we handle carefully with your data and try to protect them from abuse.

We intensively care about data protection, so that you can visit our website without any objections. We act in accordance with legal duties regarding protection of personal data and data protection.

With this data protection statement we would like to inform you about storage of data and how we use this information under consideration of German jurisdiction. Our data protection corresponds to the actual "Bundesdatenschutzgesetz" (BDSG). Regarding usage of internet, we realign on the German "Telemediengesetz" (TMG).

# **Survey and Processing of Personal Data**

You can visit our website without leaving any personal data. Our webservers automatically save information of general nature, such as the name of your internet provider, the website from which you are visiting us and the pages of our website that you view. This information is analyzed for statistical purposes. You, the individual user, remain anonymous.

Personal related data, such as your name, address, account number, passport or telephone number, your email address or IP number. This data will not be used unless the client has given this voluntary and according to legal regulations. This comes into action, if any contract is concluded (booking) or an enquiry is posed.

## **Usage and Passing on of Personal Data**

We only use your personal related data as announced, normally to conclude a contract, to answer you enquiries as well as to inform you about actual offers of our group.

If you benefit from our services, only such data will be used, which are necessary to fulfill our services. Any additional information from your part is voluntary. Personal data will only be used to be able to meet the client's demands and to preserve the company's concern.

### **International Transfer of Data**

As an international operating company we want to secure the same services offered in Sweden as in France. To meet this expectation, we built up a global network consisting of branches, data processing centres, reliable marketing partners, service providers, service centres and highly qualified contributors. Due to business structure and operation we are forced to pass over your data to companies, which might not be located in your home country. Even if the respective laws in these countries were not as strict and capacious as in your home country, we does its utmost to guarantee protection of your personal data as described in this data protection statement.

#### **Transfer of Data to Third Parties**

We never provide any third party with your personal data. Exception: Transfer of personal data to administrative or public institutions as legally regulated.

# **Web Analysis Services**

Our website uses Google Analytics, a web analysis service of Google Inc. ("Google"). Google Analytics uses so-called "cookies", text files, which are saved on your computer to enable an analysis of the usage of the website. This information produced by the cookies generally is transferred to and saved on a server of Google.

As we have activated IP-de-personalization on our website, your IP-address will be shortened by Google within member countries of the European Union or within other countries, which are members of the European Economic Area. Only in exceptional cases your full IP-address will be transferred to a server of Google in the USA and then shortened. Google will use this information on our behalf to evaluate your usage of this website, to make up reportings regarding website activities and to deliver further services to us with respect to usage of this website and internet in general.

The IP-address transferred by Google Analytics will not be merged with other Google data. You can prevent saving of cookies by an accordant adjustment of your browser software; but we have to draw your attention to the fact that some functions of our website might then be restricted.

You can prevent collection of all data produced by cookies and usage of webiste related data (inc. your IP-address) and data processing by Google by downloading and installation of the following link: <a href="http://tools.google.com/dlpage/gaoptout?hl=de">http://tools.google.com/dlpage/gaoptout?hl=de</a>

#### **Usage of Cookies**

This homepage uses so-called cookies to make our range more effective, user friendly and savier. Cookies are small textfiles, which are stored on the user's plattform. With these textfiles the webserver saves preferences and adjustments on the user's processor, which are rebuilt automatically on occasion of a future access to this homepage. During this session the server is able to recognize the user without being obliged to repeat login and password again and again. The following data is saved:

- Browsertype / -version
- System Software
- Referrer URL (last accessed page)
- Time of server access

Most browsers accept cookies by default. You can control usage of cookies by modifying the options of your internet browser or deactivate them completely. With restricted usage of cookies functionality and presentation of our websites might also be fragmentary.

# Security

We use technical and organisational measures of security acc. §9 BDSG to protect the personal data given against accidental or intended manipulation, loss, distruction or unauthorized access. Access is limited to entitled employees, who are concerned with the technical, administrative or editorial servicing.

### **Declaration of Agreement**

By using our websites you agree with storage and usage of your voluntary given personal data in consideration of this Data Protection Statement.

#### Right of Information / Public Memorandum

According to §34 BDSG customers have the unlimited right to free of charge information about their personal data. According to §35 BDSG customers have the right to insist on cancellation or clearance of ineligible data and / or correction of wrong data. By application we will give written advice about coverage and details of personal data. If possible, we will take all measures to actualize and / or correct the client's personal data. In this case, please address directly the General Manager of the respective hotel.

According to §4g of BDSG data protection relevant information have to be available for everyone in an appropriate way. We have published respective information in its public memorandum.

#### **Additional Questions**

If you need any further information or in case of any problems, please do not hesitate to contact our Data Protection Assignee:

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